



Ni Komang Heni Yuliani

Waitress

CONTACT

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Address

Banjar, Buleleng, Bali.

EDUCATION

2024-2027

Hospitality

- SMK Negeri 1 Banjar

2021-2024

- SMP Negeri Satu Atap 1 Banjar

2015-2021

- SD Negeri 2 Gobleg

SKILLS/EXPERTISE

- Willingness to learn
- Handling Guest
- Teamwork
- Problem Solving
- Responsible and Disciplined
- Effective Communication
- Creative Thinking

PROFILE SUMMARY

A hospitality student with a disciplined and responsible personality. Shows a strong willingness to learn, maintains a professional attitude, and communicates well with others. A strong interest in customer service and hotel operations and friendly person, then eager to learn new skills.

EXPERIENCES

2025

Waitress trainee

Munduk Moding Plantation

- Participated in industry class program in Munduk Moding Plantation as Waitress for three months. Had some experiences in table set up, menu knowledge, customer service standards.

2025

Hospitality Student

SMK Negeri 1 Banjar

- Participated in H2B program in Food and Beverage Department as a waitress for one month. Learned basic Food and Beverage service procedures and knowledge of Food and Beverage service then also learned to folding napkin, table set up, and handling the guest procedure.