

PUTU MEIRA KRISTIALANI

WAITRESS



PERSONAL DATA

+62 - 831 -256 -465 -43

kristialaniputumeira@gmail.com

Buleleng, Bali, Indonesia

SKILLS

- Team Work
- Public Speaking
- Handling Guest
- Handling Complaint Guest

LANGUAGE

- English (Intermediete)
- Japanese (Basic)



PROFILE SUMMARY

A vocational high school student majoring in hospitality with a strong interest in coustumer service and hotel operations. Responsible, disciplined, and willing to learn while gaining practical experience through an internship program.



EXPERIENCE

Waitrees
2025

Puri Lumbung Cottages Munduk

Participated in industry class program in **Puri Lumbung Cottages Munduk** As Waitrees for three months. Had some experience in Guest Service Excellent, Menu Proficiency, Order Management & Upselling, Mise en place & set up, Operational coordination, Complaint resolution.

Food & Beverage service
2025

H2B SINGARAJA

take part in extra activities that are carried out once a week at school which are organized by one of the campuses, namely H2B Singaraja. There I learned about the guest service section in F&B service.



EDUCATION

SDN 4 BANYUATIS

2015 - 2021

SMPN 2 BANJAR

2021 - 2024

SMKN 1 BANJAR

2024 - NOW